

## **Release Notes for DrayTek Vigor2762 series (UK/Ireland)**

Firmware Version	3.9.6.2_BT (Formal Release)
Release Type	<b>Critical - Upgrade recommended immediately</b>
Build Date	24 <sup>th</sup> May 2021
Release Date	28 <sup>th</sup> May 2021
Revision	8151_610_7875d9a872
Applicable Models	Vigor2762, Vigor2762n, Vigor2762ac, Vigor 2762Vac
VDSL Modem Code	779517
ADSL Modem Code	773F01
Locale	UK & Ireland Only

### **New Features**

(None)

### **Improvements**

1. A new telnet command added to turn on/off the validation code feature  
`mngt validationCode enable/disable`
2. An issue of Web Login failure when the validation code feature is enabled

### **Known Issues**

(None)

## **Firmware File Types**

The ZIP file contains the firmware with two different file extensions, .ALL and .RST. The firmware is identical, but the RST file contains factory default settings. If you install the ALL file, your router will retain all existing settings. If you use the RST file, all settings will be wiped from your router.

## **Modem Codes**

There are four firmware variants available for download.

Download Filename	Firmware Filename	Modem Code	
		VDSL	ADSL
v2762_3962_BT.zip	v2762_3962BT_779517.all	779517	773F01
v2762_3962_MDM0.zip	v2762_3962_776D07.all	776D07	772801
v2762_3962_MDM2.zip	v2762_3962_77B506.all	77B506	775401
v2762_3962_MDM3.zip	v2762_3962_77C817.all	77C817	775A11

We recommend using firmware "v2762\_3962BT\_779517.all" unless you have specific line issues.

## **Upgrade Instructions**

It is recommended that you take a configuration backup prior to upgrading the firmware. This can be done from the router's system maintenance menu.

To upgrade firmware, select '*firmware upgrade*' from the router's system maintenance menu and select the correct file. Ensure that you select the ALL file unless you want to wipe out your router's settings back to factory default.



## **Manual Upgrade**

If you cannot access the router's menu, you can put the router into 'TFTP' mode by holding the RESET whilst turning the unit on and then use the Firmware Utility. That will enable TFTP mode. TFTP mode is indicated by all LEDs flashing. This mode will also be automatically enabled by the router if there is a firmware/settings abnormality. Upgrading from the web interface is easier and recommended – this manual mode is only needed if the web interface is inaccessible.

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Firmware Version	3.9.6.1_BT (Formal Release)
Release Type	<b>Regular</b> – Upgrade recommended when convenient
Build Date	04 <sup>th</sup> May 2021
Release Date	20 <sup>th</sup> May 2021
Revision	7717_609_5ae555991a
Applicable Models	Vigor2762, Vigor2762n, Vigor2762ac, Vigor 2762Vac
VDSL Modem Code	779517
ADSL Modem Code	773F01
Locale	UK & Ireland Only

### **New Features**

(None)

### **Improvements**

1. Username and password for both LAN-to-LAN and Remote Dial-In VPN profiles are increased to 26 characters
2. Improved firmware upgrade mechanism via VigorACS

### **Known Issues**

1. Validation Code for login cannot be displayed correctly with 3.9.6.1 firmware, which breaks access to the router's Web GUI for both local and remote management access, if the Validation Code feature is enabled. This is resolved in the 3.9.6.2 release firmware.

If you have local access to the router, use the Firmware Upgrade Utility to update to 3.9.6.2. Otherwise, to regain access to the router's Web GUI, access the router's CLI (Command Line Interface) via Telnet or SSH – see this guide for more details on [Accessing the router's CLI](#). In the router's CLI, enter this command to disable the validation code:

---

```
sys tr069 set InternetGatewayDevice.X_00507F_System.Management.EnableValidationCode false
```

---

That will disable the Validation Code setting, making it possible to log in to the router's Web interface. Then the firmware can be updated to 3.9.6.2 BT.

Firmware Version	3.9.6_BT (Formal Release)
Release Type	<b>Regular</b> – Upgrade recommended when convenient
Build Date	3 <sup>rd</sup> February 2021
Release Date	23 <sup>rd</sup> March 2021
Revision	4284_384_7099e71d1
Applicable Models	Vigor2762, Vigor2762n, Vigor2762ac, Vigor 2762Vac
VDSL Modem Code	779517
ADSL Modem Code	773F01
Locale	UK & Ireland Only

### **New Features**

1. Support for LTE MiFi dongle (model QP QLD310)

### **Improvements**

1. Updated MyVigor authentication method used for Web Content Filter license validation

### **Known Issues**

(None)

Firmware Version	3.9.4_BT (Formal Release)
Release Type	<b>Regular</b> – Upgrade recommended when convenient
Build Date	31 <sup>st</sup> August 2020
Release Date	28 <sup>th</sup> September 2020
Revision	93272
Applicable Models	Vigor2762, Vigor2762n, Vigor2762ac, Vigor 2762Vac
VDSL Modem Code	779517
ADSL Modem Code	773F01
Locale	UK & Ireland Only

### **New Features**

(None)

### **Improvements**

1. DrayTek VPN Matcher improvements:
  - a. Remote Dial-in OpenVPN profiles can use VPN Matcher feature
  - b. Adding a PC or mobile phone will automatically set them to client mode
2. In some scenarios, RIP protocol did not work correctly
3. In some specific conditions a Dial-Out SSL VPN tunnel could not be established
4. Improved stability of IKEv1 Dial-Out VPN tunnels using LAN subnets other than LAN1
5. Multicast & NetBIOS naming packets were not forwarded with OpenVPN tunnels
6. TR-069 parameters could not be forwarded over VPN tunnel when in NAT mode
7. In some circumstances VPN profile setting would return to the default (DES security method)
8. The probability of pseudo port collision has been reduced
9. DrayDDNS Dynamic DNS client now supports IP Alias
10. MS-CHAPv2 option added for WAN PPP Authentication
11. Hardware Acceleration can support Inter-LAN routing (local routing)
12. The View Log button added to display ACME log for Dynamic DNS settings
13. Support for “Force NAT” & “Force Routing” for Route Policy rules applied to LAN interfaces
14. All options in TR-069 menu can be greyed out when enabling VigorACS parameter  
InternetGatewayDevice.X\_00507F\_System.Management.DisableTr069ServerSetting
15. Fixed an issue of LAN DNS packet length error
16. In some cases source IP in Open Ports could block other Open Ports entries
17. Virtual WAN did not send packets directly to clients on the same subnet
18. Access to other IPv6 LANs was available even when management from other LANs was disallowed

### **Known Issues**

(None)

Firmware Version	3.9.2_BT (Formal Release)
Release Type	<b>Regular</b> – Upgrade recommended when convenient
Build Date	26 <sup>th</sup> November 2019
Release Date	15 <sup>th</sup> January 2020
Revision	86755
Applicable Models	Vigor2762, Vigor2762n, Vigor2762ac, Vigor 2762Vac
VDSL Modem Code	779517
ADSL Modem Code	773F01
Locale	UK & Ireland Only

### **New Features**

1. Support for DrayTek VPN Matcher service:
  - a. Helps VPN clients and routers connect to a DrayTek VPN router, which connects to the Internet through a firewall or additional NAT router without port forwarding, which would not otherwise be able to accept VPN connections
  - b. Suitable for usage with Cone NAT environments
  - c. Supports Dial-Out LAN to LAN and Remote Dial-In User VPN connections
  - d. Accessible from [VPN and Remote Access] > [VPN Matcher Setup]

### **Improvements**

1. Improved Let's Encrypt certificate service interoperability with ACMEv2/ACME-DNS support
2. IKE Proposals can now be controlled as Basic/Medium/High modes:
  - a. Basic: DES/3DES/AES encryption, MD5/SHA1/SHA256 authentication, all DH groups
  - b. Medium: AES only, SHA1/SHA256 auth, G5/G14/G19/G20/G21 DH groups
  - c. High: AES only, SHA256 only, G14/G19/G20/G21 DH groups
  - d. Configured in [VPN and Remote Access] > [IPsec General Setup]
3. Resolved an issue with "srv nat portmap" CLI command
4. Internal VPN service memory management improvements
5. Improved handling of Fast Leave with IGMP Proxy when using multiple subnets / VLANs
6. [VoIP models only] Improved Call Barring for Unknown Domain calls
7. Some USB disks formatted with FAT16 could not be read by the router for USB Storage
8. In the Dynamic DNS menu, the error message 'WAN IP not present' could be displayed while checking the Internet IP address for DrayDDNS
9. Improved SSL VPN compatibility with Apple devices:
  - a. Self-Signed certificate's Valid To date is now 2 years from date of generation.
  - b. Regenerate the router's Self-Signed Certificate to meet the new trusted certificate requirements of Apple iOS 13 & macOS 10.15.
  - c. Longer Valid To periods can be specified by generating a Local Certificate and self-signing it with the router's internal Root CA.
10. Support for monitoring USB temperature sensor with SNMP OID .1.3.6.1.4.1.7367.1.1.0

### **Known Issues**

(None)

Firmware Version	3.9.1_BT (Formal Release)
Release Type	<b>Regular</b> – Upgrade recommended when convenient
Build Date	24 <sup>th</sup> July 2019
Release Date	7 <sup>th</sup> August 2019
Revision	83568
Applicable Models	Vigor2762, Vigor2762n, Vigor2762ac, Vigor 2762Vac
VDSL Modem Code	779517
ADSL Modem Code	773F01
Locale	UK & Ireland Only

### **New Features**

1. IP Groups can now be allowed as Source IPs for [NAT] > [Port Redirection] & [Open Ports]
2. [VoIP models only] Support for SIP Alias numbers
3. Service activation status can now be verified from [MyVigor Services] > [Service Status]
4. Menu Search bar added

### **Improvements**

1. Improved NAT throughput when the Firewall's Data Filter is disabled on the router
2. Improved layout of [Wireless LAN] > [General Setup] configuration page
3. Improvements to handling of IGMP Relay
4. Improved interoperability with OpenVPN client and some certificate configurations
5. Improved handling of SSH sessions to the router's CLI that are terminated unexpectedly
6. VigorACS STUN server settings for [System Maintenance] > [TR-069] are automatically filled in from the ACS Server URL hostname/IP
7. User Defined DDNS profiles now permit an IP address as the Provider Host address
8. TCP port 1194 could not be used for NAT port forwarding with OpenVPN server disabled
9. Improved router's handling of EAP\_PEAP/MSCHAPv2 authentication requests
10. VPN Remote Dial-In Users could not connect to the router when using a LAN to LAN VPN tunnel with "Change default route to this VPN tunnel" enabled
11. IKEv2 EAP VPN connection could not be established from Windows 10 when using a self-signed CA on the router
12. Some menu items in the web interface could not be displayed with a specific configuration file loaded on the router
13. A specific configuration of VigorACS TR-069 server settings could cause the router to become inaccessible
14. App Enforcement signatures could not be updated
15. Wireless LAN continued to broadcast when scheduling wireless to turn off at specified times
16. TR-069 parameter for [WAN1] > [PPPoE] > Fallback account added
17. CLI commands can now be issued through VigorACS with the "CLICmd" TR-069 parameter in the VigorACS Parameter Tree

### **Known Issues**

(None)

Firmware Version	3.9.0_BT (Formal Release)
Release Type	<b>Regular</b> – Upgrade recommended when convenient
Build Date	26 <sup>th</sup> December 2018
Release Date	22 <sup>nd</sup> January 2019
Revision	78873
Applicable Models	Vigor2762, Vigor2762n, Vigor2762ac, Vigor 2762Vac
VDSL Modem Code	779517
ADSL Modem Code	773F01
Locale	UK & Ireland Only

### **New Features**

1. OpenVPN is now supported as a Remote Dial-in User VPN protocol.

**Important Note:** The router's OpenVPN server is automatically enabled on the router upon upgrade to 3.9.0 firmware, which listens on TCP & UDP ports 1194 by default and will take precedence over port forwarding to a LAN server using these ports.

This service and its listening ports can be configured from the [VPN and Remote Access] > [OpenVPN] menu, or disabled in [VPN and Remote Access] > [Remote Access Control]

2. Let's Encrypt certificate support added
3. Support for dial-out IPsec VPN with XAuth to Cisco EZ VPN Server
4. Added Brute Force Protection for router management interfaces to [System Maintenance] > [Management]

### **Improvements**

1. Wireless LAN SSID is now displayed for each SSID in [Wireless LAN] > [Security] settings
2. USB Thermometer was not detected in some configurations
3. Added support for data compression of VigorAP management
4. Access List for management interfaces can now allow or block Pings for IPs not on the ACL
5. IPsec EAP option added to IKEv2 LAN to LAN VPN to use X.509 for authentication
6. Support NAT mode for IKEv2 LAN to LAN dial-out connection and IKEv2 NAT mode with EAP MSCHAPv2 authentication
7. SNMPv1 and SNMPv2 can now be enabled / disabled separately from SNMPv3 operation in [System Maintenance] > [SNMP]
8. Added TR-069 parameters for enabling/disabling [Data Flow Monitor] function
9. SNMP monitoring clients can now read out the CPU load and memory usage percentages as part of the router and firmware details in the sysDescr.0 (OID 1.3.6.1.2.1.1.1) value
10. The router's SSL VPN server port can now be set via the CLI command "mngt sslvpnport"
11. A configuration problem occurred when setting WAN2 to DHCP mode, which caused the router to restart with WAN2 connected
12. Disabling a port redirection from the summary view of [NAT] > [Port Redirection] rather than the profile entry itself did not disable the port forwarding entry
13. The "Block DNS" option in an APP Enforcement profile could be automatically enabled upon upgrade to 3.8.9.x firmware, resulting in App Enforcement blocking DNS unintentionally



14. When selecting Internet IP in Determine WAN IP, DrayDDNS did not update with correct IP, or an error message of “WAN IP not present” appeared
15. LAN VLAN Tags were not correctly handled with IPv4 Fragmented Packets
16. Improved interoperability with Xbox One and UPnP / DMZ host
17. Vigor router ignored Don't Fragment flag in IP header
18. Custom local admin user account could not log in from WAN when “Admin Login from Internet” option is disabled
19. Improved PPPoE ISP interoperability by adding support for configurable PPP LCP Echo Request options
20. Improved DSL bandwidth auto detection for Quality of Service
21. Improved Quality of Service functionality with high speed WAN connections
22. Router did not restart to apply parameter changes made with VigorACS CPE set parameters
23. SMS alerts could not be sent when using TextMarketer SMS
24. Added SMS One Time Password (OTP) for Remote Management two-factor authentication
25. When WAN3 was selected as failover WAN, the ADSL modem code 77B507 set for WAN1 would revert to 779517
26. Multiple alert mails could be sent for the same reboot event with Debug Log enabled in [System Maintenance] > [Syslog/Mail Alert Setup]
27. A warning is now displayed when all TLS & SSL ciphers are disabled for HTTPS management
28. Auto configuration backup to USB did not work correctly

### **Known Issues**

1. See New Features entry #1 for notes on OpenVPN's impact on Port Redirections for TCP/UDP port 1194

Firmware Version	3.8.9.2_BT (Formal Release)
Release Type	<b>Regular</b> – Upgrade recommended when convenient
Build Date	30 <sup>th</sup> July 2018
Release Date	22 <sup>nd</sup> August 2018
Revision	75607
Applicable Models	Vigor2762, Vigor2762n, Vigor2762ac, Vigor 2762Vac
VDSL Modem Code	779517
ADSL Modem Code	773F01
Locale	UK & Ireland Only

### **New Features**

(None)

### **Improvements**

1. Quality of Service did not display WAN1 (ADSL or VDSL) sync speeds in f/w 3.8.9 & 3.8.9.1
2. Web interface could not be accessed via HTTPS from in some network environments
3. A new Self-signed certificate could not be generated from [System Maintenance] > [Self-Signed Certificate] > Regenerate
4. NAT loopback could not operate with port forwards configured using ports 768 to 1023
5. Improved VDSL interoperability
6. Entering a speech mark character i.e. “ in the Pre-Shared Key for wireless SSID 2, 3 or 4 would result in the wireless security settings for SSID 2, 3 and 4 being inaccessible from the web interface
7. Dashboard information for Bind IP to MAC and View ARP Cache table were sometimes not displayed after the Dashboard updated

### **Known Issues**

(None)

Firmware Version	3.8.9.1_BT (Formal Release)
Release Type	<b>Regular</b> – Upgrade recommended when convenient Note: A previous firmware (3.8.8.2_BT) was a <b>critical release</b> . This f/w includes all changes/improvements that were in 3.8.8.2_BT.
Build Date	12 <sup>th</sup> June 2018
Release Date	20 <sup>th</sup> June 2018
Revision	74550
Applicable Models	Vigor2762, Vigor2762n, Vigor2762ac, Vigor 2762Vac
VDSL Modem Code	779517
ADSL Modem Code	773F01
Locale	UK & Ireland Only

### **Security Advisory**

1. Check your DNS and DHCP settings on your router.

<https://www.draytek.co.uk/support/security-advisories/kb-advisory-csrf-and-dns-dhcp-web-attacks>

If you have a router supporting multiple LAN subnets, check settings for each subnet. Your DNS settings should be either blank, set to the correct DNS server addresses from your ISP or DNS server addresses of a server which you have deliberately set (e.g. Google 8.8.8.8). A known rogue DNS server is 38.134.121.95 - if you see that, your router has been changed.

### **New Features**

1. Firewall Filter rules can now be linked to specified LAN and WAN interfaces by selecting a Direction then clicking Advanced and selecting the interfaces that the Filter rule will affect
2. Support DrayOS IKEv1 IPsec XAuth as a VPN protocol for Remote Dial-In User VPN tunnels
3. Configuration backup / restore is now available for Remote Dial-In User and LAN-to-LAN profiles to back up all VPN profiles configured, separately from the main router configuration file
4. Larger certificate files now supported in [Certificate Management] > [Local Certificate] making it possible to include additional certificates required to complete a certificate chain

### **Improvements**

1. Fixed the App Enforcement profile issue in 3.8.9 firmware
2. Fixed the Web UI Issue if Bandwidth Limit and Data Flow Monitor were enabled in 3.8.9
3. Web UI could not be accessed via HTTPS after restoring a config file from the Vigor 2760 onto a Vigor 2762
4. Support for VigorACS 2 version 2.3.0
5. Layout of [WAN] > [Internet Access] > [Details Page] improved to group essential settings in the left pane, with additional / advanced options grouped in the right pane
6. Subnet Mask settings in the web interface now use a drop-down box for selection
7. The number of characters allowed in a text box, such as a username or password field, is now displayed in the web interface when no text is entered in that text box
8. Layout of [VPN and Remote Access] > [Connection Management] improved
9. Layout of [Bandwidth Management] > [Quality of Service] improved
10. DoS Defence moved to [Firewall] > [Defence Setup]

11. Anti-Spoofing Defence settings for IP and ARP spoofing added to [Firewall] > [Defence Setup]
12. Certificate import can now be performed via CLI using "mngt cert\_import" command via URL
13. Added "IPv6 Address Random Allocation" option for DHCPv6 Server settings
14. Improved VLAN Tag Insertion layout for [WAN] > [General Setup] > [WAN1]
15. IKEv2 LAN to LAN VPN tunnels can specify these new Proposal options:
  - a. Diffie-Hellman (DH) Group 19 (256-bit Elliptic Curve)
  - b. Diffie-Hellman (DH) Group 20 (384-bit Elliptic Curve)
  - c. Diffie-Hellman (DH) Group 21 (512-bit Elliptic Curve)
16. The Router Name set in [System Maintenance] > [Management] can be used as L2TP Client's Host name
17. Central AP Management profiles now have options to configure AP-assisted Client Roaming parameters
18. Support Channel Width selection on [Central Management] > [AP] > [WLAN Profile]
19. When upgrading firmware, selecting a firmware file and clicking the "Preview" button will display details of the firmware selected
20. Improvements to WAN Budget scheduling
21. "mngt telnettimeout/sshtimeout" CLI commands added
22. Improved warning notifications given when disabling LAN ports, USB ports, LEDs and buttons in [System Maintenance] > [Panel Control]
23. The router could sent incorrect DNS queries if Syslog / Mail Alert was enabled
24. Schedule entries are now selected from a drop-down box with comments displayed
25. Improved handling of Firewall filter rules configured to operate on a schedule
26. Enabling Session Limit could block Internet connectivity for Remote Dial-In User VPN tunnel connections from VPN clients sending Internet traffic through the VPN tunnel
27. Enabling "Allow management from the Internet" option for IPv4 enabled IPv4 & IPv6
28. [Central AP Management] > [WLAN Profile] could not set TX Power for 5GHz WLAN
29. Improved compatibility with "freedns.afraid.org" and "UBDDNS" Dynamic DNS providers
30. Log information could not be displayed for DtDNS Dynamic DNS hostname updates
31. The Domain Name "ddns.net" could not be selected when using No-IP.com Dynamic DNS
32. Added support for EntryDDNS Dynamic DNS provider
33. TR-069 Packet Counters for LAN ports could still increment when the port was not in use
34. Multiple objects can now be selected configuring an object group
35. Added "Next" and "Previous" links on each object profile editing page
36. DHCP Broadcast packets from LAN clients could incorrectly be sent out through the WAN2 interface in some circumstances, affecting WAN2 connections using DHCP for IP allocation
37. Remote Dial-In User VPN connections could not access the Internet through the VPN tunnel if Hardware Acceleration was enabled on the router
38. Idle timeout value was not applied to Remote Dial-In User tunnels using SSL VPN
39. Resolved ARP Table Comments display issue

### **Known Issues**

1. Currently detected WAN1 (ADSL or VDSL) throughput for Quality of Service is not displayed, instead displaying the default 100Mbps Up & 100Mbps Down. This is a display issue and does not affect the functionality of QoS

Firmware Version	3.8.9_BT (Not Released)
Build Date	29 <sup>th</sup> May 2018
Release Date	-
Revision	74142
Applicable Models	Vigor2762, Vigor2762n, Vigor2762ac
VDSL Modem Code	779517
ADSL Modem Code	773F01
Locale	UK & Ireland Only

### **Security Advisory**

1. Check your DNS and DHCP settings on your router.

<https://www.draytek.co.uk/support/security-advisories/kb-advisory-csrf-and-dns-dhcp-web-attacks>

If you have a router supporting multiple LAN subnets, check settings for each subnet. Your DNS settings should be either blank, set to the correct DNS server addresses from your ISP or DNS server addresses of a server which you have deliberately set (e.g. Google 8.8.8.8). A known rogue DNS server is 38.134.121.95 - if you see that, your router has been changed.

### **New Features**

(See Firmware 3.8.9.1)

### **Improvements**

(See Firmware 3.8.9.1)

### **Known Issues**

1. The router cannot be managed from the Web UI if Bandwidth Limit is enabled on the router. This will be corrected in the next firmware release.

Firmware Version	3.8.8.2_BT (Formal Release)
Release Type	<b>Critical - Upgrade recommended immediately</b>
Build Date	18 <sup>th</sup> May 2018
Release Date	18 <sup>th</sup> May 2018
Revision	73942
Applicable Models	Vigor2762, Vigor2762n, Vigor2762ac
VDSL Modem Code	779517
ADSL Modem Code	773F01
Locale	UK & Ireland Only

### **New Features**

(None)

### **Improvements**

1. This firmware includes improvements to harden the web interface against attacks. We have become aware of specific attacks against router, including DrayTek models where hackers have altered specific settings relating to your DNS servers and DHCP settings. You should urgently check those settings on your router. If they appear to have been tampered with, correct them and change your admin password and for any other config anomalies. Restore a config backup if you have one (from prior to the attack). We continue to investigate this issue but the first priority was to issue updated firmware.

Firmware Version	3.8.8_BT (Formal Release)
Release Type	<b>Initial Release</b>
Build Date	14 <sup>th</sup> February 2018
Release Date	11 <sup>th</sup> April 2018
Revision	72013
Applicable Models	Vigor2762, Vigor2762n, Vigor2762ac
VDSL Modem Code	779517
ADSL Modem Code	773F01
Locale	UK & Ireland Only

**First Firmware Release for this model**

**New Features**

(None)

**Improvements**

(None)

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