

## **Release Notes for DrayTek Vigor 2962 (UK/Ireland)**

Firmware Version	3.9.3.1 (Initial Release Firmware)
Release Type	<b>Initial Release</b>
Build Date	16 <sup>th</sup> December 2021
Release Date	20 <sup>th</sup> January 2021
Revision	559_94194
Applicable Models	Vigor 2962
Locale	UK & Ireland Only

### **First Firmware Release for this model**

#### **New Features**

(None)

#### **Improvements**

(None)

#### **Known Issues**

(None)

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### **Firmware File Types**

The file name of the firmware controls which upgrade type is performed.

If the file name is unchanged (e.g. *xxxx.all*) then the upgrade will just upgrade the firmware, whereas renaming the firmware to a *.rst* extension will wipe all settings back to factory defaults when upgrading the firmware.

### **Upgrade Instructions**

It is recommended that you take a configuration backup prior to upgrading the firmware. This can be done from the router's system maintenance menu.

To upgrade firmware, select '*firmware upgrade*' from the router's system maintenance menu and select the correct file. Ensure that you select the ALL file unless you want to wipe out your router's settings back to factory default.



### **Manual Upgrade**

If you cannot access the router's menu, you can put the router into 'TFTP' mode by holding the RESET whilst turning the unit on and then use the Firmware Utility. That will enable TFTP mode. TFTP mode is indicated by all LEDs flashing. This mode will also be automatically enabled by the router if there is a firmware/settings abnormality. Upgrading from the web interface is easier and recommended – this manual mode is only needed if the web interface is inaccessible.

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